



United Way of the Lakeshore

UNITING TO INSPIRE CHANGE AND BUILD THRIVING COMMUNITIES.







Thank you for your partnership and support!

As we celebrate our 102nd year of service in our lakeshore region, we want to thank you for your partnership and support! We never imagined that our nation, our communities would be experiencing a pandemic so similar to our inaugural year. For years, there were stories of how our region pulled together to help one another through the influenza pandemic of 1918. Companies, labor unions, government, schools, health care, non-profit agencies, community based organizations and churches all pulled together to help those in need. Today, that is exactly what is happening

We are blessed to live in a community that cares and steps up to help every time there is a need. Helping agencies are reinventing themselves to figure out how they can best work from home to assist clients where possible. Many others are working in "harms way" to make sure the needs of the frail, disabled, homeless and sick are being met. Our first responders are keeping us safe. Still other essential workers are working to ensure our food supply, medical products and access to financial services are available, along with many others too numerous to mention. The impact of this pandemic will be felt for many

months, but we are confident that we live in a community that will overcome this hardship, learn many lessons, that will lead to innovation and growth for a better future. What we are most certain of is that through this adversity, we have great community minded members who will be there to help us all through the struggle.

In this report, you will see the stories of just some of the highlights of the work accomplished last year. Our focus continues to be around helping the large number of ALICE (Asset Limited, Income Constrained, Employed) families in our community who live so close to the edge of poverty. Certainly their needs cannot be more evident than right now as many are joining the rolls of the unemployed, and for many, for the very

Last year over 85,000 people were helped through your caring support of 76 local programs and over 10,000 hours of volunteer service was logged. Look inside to see a complete list of our programs or visit our website for more information at www.unitedwaylakeshore.org. Our collective impact work with community partners is changing lives.

All of our progress in 2019 and over the last 102 years was only possible through the generous support of donors and volunteers like you! On behalf of the United Way Board of Directors and Staff, THANK YOU for choosing to LIVE UNITED!

All the best to you and yours to stay safe and healthy,

Christine S. Robere Christine Robere

President/CEO

LIVE UNITED

www.unitedwaylakeshore.org



EDUCATION: BUILDING AN EDUCATED WORKFORCE

Three outstanding Scouts were able to achieve the highly acclaimed Eagle Scout Award and together they volunteered a total of 332 hours of community service directly impacting Muskegon County.Robert built a hammock village in order to provide a place of tranquility for his community. Spencer in Muskegon installed shelving in his local elementary school to create a space for a music library. Brandon in Norton Shores saw the need at the beautiful Hoffmaster Park to repair and replace the staircases at the park so that all community members can enjoy this destination no matter their physical ability or limitations. These Scouts were able to display the aims of the Scouting movement by applying their gained sense of leadership, character, and citizenship skills.

\$207,213 Additional Programing and Donor Designations

Agency Funded (M: Muskegon, N: Newaygo, O: Oceana)	Amount
ARC of Muskegon (M) – Advocacy & Outreach	\$16,284
Big Brothers Big Sisters (M,O) - Youth Mentorship	\$63,600
Scouts BSA (Boy Scouts) (M,N) – Leadership Development	\$15,500
Boys & Girls Club (M) - Afterschool Programs	\$30,000
Child Abuse Council (M) - Prevention Through Education	\$24,000
Dolly Parton's Imagination Library (M,O)	\$107,100
Girl Scouts (M,N,O) - Leadership Development	\$9,260
Hope Network – Reading Corps (M)	\$9,800
Lights On After School - Pathfinders,	
White Lake Community Education, & Orchard View (M)	\$64,000
Mediation & Restorative Services (0) - Family Mediation	\$1,600
MI Works! (M, N, O) - Youth Internship Program, My Career Quest	\$174,000
Oceana College Access Network (O)	\$4,000
Prevention of Child Abuse (N) -	· · · · · · · · · · · · · · · · · · ·
Car Seat Safety & Nutrition Programs	\$4,500
Read Muskegon (M)	\$21,000
Retired & Senior Volunteer Program (M,O) - Skilled Volunteers	\$78,289
TrueNorth (N) - Youth Mentorship	\$5,000
Youth Solutions (M) - Jobs for Michigan's Graduates	\$26,000
TOTAL	\$653,933

Additional Programs: Camp Newaygo, Child Care Action Team, Volunteer Center of Muskegon, and more.

FILL THE TRUCK DRIVES:

- \$19,000 in school supplies collected
- \$15,000 in baby products collected • Over 1,000 coats distributed

VOLUNTEER IMPACT NUMBERS:

- Over 10,384 volunteer hours logged
- · 3.4 Million Dollars worth of tax returns filed through VITA
- · 5,969 children enrolled in the Dolly Parton's Imagination Library Program
- 71,628 books delivered to local
- 12 Veteran Homes Repaired & Johnny O' Harris Park Restored by over 680 volunteers from 74 different workplaces
- · 75 students built rockets & launched them into the sky
- · 2,297 rolls of toilet paper collected
- in Oceana County
- 325 people adopted for the holidays · 1 Pavilion built at Camp Newaygo to serve thousands of children
- 500 prevention and safety kits
- distributed in Muskegon Heights · 5 little free libraries built in Oceana
- County · 50 children received a "Watch and Sing-
- Along Story Book in Oceana County"
- 95 RSVP Senior Corps members shared their skills
- 3,527 volunteer hours logged by RSVP members

Thank you to all of our participants!

Go to unitedwaylakeshore.org to find out more!



Fill The Truck Sort -A-Thon



Fun With Campaigns!



Consumers Energy Light Up The City





Newaygo County With Gerber Life Insurance



Oceana County, Literacy Celebration at Country Dairy

INCOME: STRIVING FOR FINANCIAL STABILITY

Maxine started calling 211 about 14 years ago. When she first used the call service she had been in her 50s and had not yet been diagnosed with cancer. Now she is 70, and a cancer survivor! In the last 14 years, Maxine has called 211 seventy-six different times. She has called for everyone in her family that was in need. She has called for food pantries, transportation, medical expenses, chemo support groups, furniture, and more. A call history of 76 times to the 211 hotline certainly shows how living on a low fixed income can have a lot of gaps. It also shows how much she trusted 211 and its staff. She shared her struggles for her and her loved ones. She would call to share good news too. When she completed chemotherapy and was declared cancer-free, she called 211 to let them know. The 211 impact team had such a positive impact on Maxine, that last year Maxine met Sara, the 211 Resource Manager, for the first time at a conference. Maxine said she only came to the conference so she could finally meet Sara, give her a hug, and thank her for 211's support over the last 14 years. As an agency, 211 is very serious and deliberate about the information and referral profession. It is critical to assess a caller's needs, screen for services they may be eligible for, and help connect them to help. What is more important to the residents that 211 serves, is the folks on the other end of the phone call, text or chat, is that they listen, they ask questions, and they care.

Agency Funded (M: Muskegon, N: Newaygo, O: Oceana)	Amount
2-1-1 (M,N,O)	\$73,036
AgeWell Services (M) - Senior Medical Transportation	\$21,638
American Red Cross (M,N) - Disaster Relief & Services to Military Families	\$35,000
Arbor Circle (M, N) - Quality Learning Initiative, Math in the Mail, Counseling Services, Child Care Support	\$32,500
Community enCompass (M)	\$60,000
Disability Network of West Michigan (N,0) – Transportation Vouchers	\$10,060
Every Woman's Place (M) - Housing First & Safe Shelter	\$109,387
Goodwill Industries - (M,N,O) VITA	\$22,000
Love INC (M) - Empower Project	\$15,000
Mission For Area People (M) - Transportation Assistance, Emergency Needs Assistance	\$39,406
Oceana Hispanic Center (0)	\$8,580
Oceana's Home Partnership - Barnett Station (0)	\$5,200
The Salvation Army (M) - Rent, Utility, & Food Assistance	\$30,000
Emergency Flood Relief (M,N)	\$47,525
TOTAL	\$509,332

Additional Programs Include: the Employer Resource Network Wheels to Work Mobile Food Pantries Dislocated Worker Programs, Emergency Food & Shelter Funds, West Michigan Community Help Network, Thurgood Marshall Job Fair, Coalition for Community Development and more

HEALTH: ENSURING A HEALTHY AND SAFE COMMUNITY

Carla faced and survived several traumatic situations as a child. When she was 4 years old, her mother passed away from cancer. Although he was still alive, she lost her dad in the process too. Carla said that "my dad pretty much 'checked out' and wasn't around for me growing up. Years later, her older brother was in a car accident and had passed away too. As a teen, she leaned on her boyfriend for emotional support, moved in with him, and became pregnant with her first child. This relationship turned physically abusive. After gaining the courage to leave after several years, Carla found herself in a different violent relationship. She began using illegal substances to cope with her abuse. She endured mental health struggles related to trauma such anxiety and PTSD. This relationship ended after her partner went to jail for domestic violence. Carla started the Healthy Families Program through Catholic Charities, while she was pregnant with her second child. She was so nervous about how a second child was going to change her and her daughter's life. Her Family Support Specialist met with her consistently to provide support, encouragement, and education, while walking alongside her during her pregnancy. Her son was born in October. She has been nurturing, and attentive with her child. She has been sober for over 1 ½ years. With encouragement from her Support Specialist, she has started counseling to address her mental health struggles. She has joined several peer-to-peer mom groups. Recently, she has

Agency Funded (M: Muskegon, N: Newaygo, O: Oceana)	Amount
Association for the Blind & Visually Impaired (N)	\$2,000
Muskegon Bike Share Program (M)	\$12,000
Catholic Charities (M, N, O) - Behavioral Health Services, Teen Parent Program, Foster Grandparents, Healthy Families Program, & Senior Companions	\$123,216
Child Abuse Council (M) - Advocacy & CASA	\$29,370
COVE (O) – Domestic Violence Intervention	\$9,600
Day of Caring (M, N, O)	\$24,054
Empowerment Network (N) - Healthy Eating	\$2,000
Legal Aid West Michigan (M, N, O) - Domestic Violence Intervention	\$57,600
Mediation & Restorative Services (M, O) – Balanced & Restorative Justice & Family Mediation	\$52,866
The Health Project (M) – Smoking Prevention	\$24,605
Volunteer for Dental (M)	\$12,500
TOTAL	\$349,811

Addtional Programs Include: Muskegon Family YMCA, Light Up The City, Seaway Run, Veteran Workout Warrior Program, and The Ride!

started a part-time job as a caretaker, and volunteers every week at her church. Due to her successes, she has gained confidence in herself, as well as a positive outlook on life, and has developed healthy connections and coping skills.

THANK YOU 2019 LEADERSHIP CIRCLE DONORS!

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ANNUAL GIFT OF \$10,000 OR MORE

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While United Way of the Lakeshore has made every attempt to ensure the accuracy of this list, some names may have been inadvertently missed. Please visit www.unitedwaylakeshore.org/annual-report for the most up-to-date listing, and be sure to let us know if you were inaccurately omitted.

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Graphics House Express Gray & Company, IBT406** Great Lakes Dental Excellence Great Lakes Die Cast Greater Muskegon Service League Greenridge Realty
H & S Companies*** Hackley Community Care Center Hackley Public Library

Harbor Hospice* Harbor Light Credit Union*** Harbor Steel & Supply Corp.* Hart Area Public Library Hart Lions Club Hart Public School District, MFA Hazekamp's Premier Foods HealthWest* Hennessy's Irish Pub &

Restaurant Hesperia Community Schools, MEA Hi-Lites Graphics, Inc. Hines Corp. Honeywell International*

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International Business Machines Corp.** Irwin Seating Co. J Todd Hunt, DDS, PLC Jackson - Merkey Contractors, JC Penney Company, Inc. #2807 JPMorgan Chase & Co. Kaydon Corp. Keurig Dr Pepper L3Harris Technologies, Inc.,

UAW113-1279 Lake Michigan Credit Union Legal Aid of Western Michigan*** LifeCircles* Lombardo's Pizzeria & Sports Bar. LLC Lorin Industries, Inc.* Louis Padnos Iron & Metal

Company Macatawa Bank Magna Mirrors MAHLE Manpower Mason - Oceana 911 MasterTag Mediation & Restorative Services*** Meijer - Fremont #310, UFCW951

Meijer - Fruitport Store # 232, UFCW951* Meijer - North Muskegon Store # 71, UFCW951* Meijer - Norton Shores Store #19, UFCW951** Meijer Corporation Mercantile Bank of Michigan Mercy Health - Lakeshore Campus*

Mercy Health Visiting Nurse Services Mercy Health, SEIU, NUHW, MNA Merrill Lynch

Metal Technologies - Ravenna Ductile Iron Michigan Spring & Stamping Michigan's Adventure Miller Johnson Modele Consulting Molina Healthcare of Michigan Mona Shores Public Schools, MEA* Montague Area Public

Schools, MEA Muskegon Area District Library*** Muskegon Area First* Muskegon Area Intermediate School District*** Muskegon Brake & Tire* Muskegon Community College,

SEIU-MEA Muskegon Co-Op Federal Credit Union* Muskegon Correctional Facility, UAW6000 Muskegon County 14th Circuit Court

Muskegon County 60th District Muskegon County Administration and Board of Commissioners*** Muskegon County Airport* Muskegon County Clerk's Office*

Pro-Fab Production Fabricators, Inc. Muskegon County Convention Quality Tool & Stamping* & Visitors Bureau**

Muskegon County Department of Public Works Muskegon County Drain Commissioner*** Muskegon County Equalization Department* Muskegon County Finance & Revel*

Management Services Muskegon County Human Resources*** Muskegon County Juvenile Transition Center Muskegon County MATS Muskegon County Probate Court** Muskegon County Prosecutor's

Office*** Muskegon County Public Defender Muskegon County Public Health Department* Muskegon County Register of Deeds* Muskegon County Road

Commission Muskegon County Sheriff Muskegon County Treasurer's Office* Muskegon County Wastewater

Management System Muskegon Family Care Muskegon Lakeshore Chamber of Commerce*** Muskegon Public Schools Muskegon Surgical Associates Nestle - Gerber, RWDSU530 Network For Good Newaygo County Government

Newaygo County Mental Health Newaygo County Regional **Educational Service Agency** Newkirk Electric Associates,

Nexes Realty, Inc.*** Nichols** Nieboer Electric North Muskegon Public

Schools, MEA*

Northern Machine Tool Company*** Northshore Dental Associates Nowak Machined Products, Inc.*** Oakridge Public Schools, MEA

Oceana County Council on Aging Oceana Hispanic Center O'Malley's Pest Control Orchard View School District,

O'Reilly Auto Parts Pacific Floorcare* Paragon Die & Engineering Co. Parmenter Law** Pentwater Boat Parade of Lights

Pentwater Public Schools, Pigeon Hill Brewery Pin-Key Manufacturing Co. **PNC Bank**

Pratt & Whitney Component Solutions, Inc. President Ford Field Service **Council Scouts** Pressures & Pipes, Inc. Principal Financial Group

Radiology Muskegon P.C.* While United Way of the Lakeshore has made every attempt to ensure the accuracy of this list, some workplaces may have been inadvertently missed.

Ravenna Public Schools, MEA Raymond James Downtown Muskegon* RC Productions, Inc. John Severson, Muskegon Area ISD Superintendent Reeths-Puffer Public Schools, Dakota Crow, Boys & Girls Club of Muskegon Lakeshore MFA*

Ricoh Rolar Products, Inc. Rotary Club of Hart Michigan, Inc. Safe Harbour Counseling

Rehmann³

SAF Holland Salvation Army Sand Products Corp. Senior Resources of West Michigan*** Shack Enterprises, Inc.

Shelby Area District Library Shelby Public Schools, MEA Shelby State Bank* Shoreline Communications, IIC*

Shoreline Metal Fabricators, Inc. Silver Lake Amusements, Inc. Spartan Stores, Inc. SpartanNash Spectrum Health Spectrum Health Gerber Memorial

SRS Fiberglass Products State of Michigan, UAW6000 & AFSCME* Steelcase, Inc. Sun Agency Sun Chemical Corp.* Target Corporation #2327 The Arc Muskegon***

The Norden/Adamczak Investment Group of Raymond James* The Nugent Sand Company,

The Right Place Therm-O-Disc, Inc. Tower Laboratories, Ltd.** Trace Analytical Laboratories, Inc.** Transnation Title Agency*

Tri-Berry, Inc. Tyler Sales Company, Inc.* Tyler Technology United Parcel Service, IBT406** **US Bank** Varnum, LLP Wadel Stabilization, Inc.

Walgreens Drug Stores Walker, Fluke & Sheldon, PLC Walkerville Well Drilling Walmart Supercenter #1791 Walmart Supercenter #2238 Warner Norcross + Judd, LLP*** Wasserman's Flower & Gifts

Webb Chemical Service Corp.*** West Michigan Building & **Construction Trades Council** West Michigan Plumbers Fitters UA Local 174*** West Michigan Shoreline Regional Development Commission** West Michigan United Labor West Shore Bank

White Insurance Agency*** Whitehall District Schools, Wolverine Worldwide Wood Shed Bike Rentals

THANK YOU

SIGNATURE SPONSORS!

CANNON-MUSKEGON

CMC

Manpower*

MERCY HEALTH

MOLINA HEALTHCARE

Muskegon

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AEROSPACE

UNITED WAY OF THE LAKESHORE BOARD OF DIRECTORS

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Mary Moomaw, Girl Scouts Shore to Shore MaryAnn Winsemius, Cannon Muskegon Morgan Carroll, Muskegon Lakeshore Chamber of Commerce Sherri Anderson-Patterson, Retired Spectrum Health Gerber Memorial

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Gary Nelund, Board Development Committee DJ Hilson, Campaign Cabinet Jim Tyler, Leadership Circle Chair Greg VanWoerkom, Communications Committee Luke McCotter, Communications Committee Pat Shafer, Community Engagement Advisory Council Sherri Campbell, Finance Committee Bob Scolnik, Human Services Center/Building Committee Mark Evans, Human Services Center/Building Committee Walter Christophersen, Labor Participation Committee Erin Kuhn, Lakeshore Impact Council Bob Carter, United After Work Lisa Sabourin. Personnel Committee Laura Carpenter, RSVP Advisory Committee Jack Russell, New Account Development Committee Jillian Nowak-Meloche, Young Leaders Circle MaryAnn Winsemius, Young Leaders Circle Ryan Bennett, Labor United Matt Kaley, Emergency Needs Committee John Tayler, Emergency Needs Committee

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Christopher Wren, Newaygo County Euchre Tournament Martha Gabrielse, Newaygo County Logging Festival Dawn Riley, Day of Caring Oceana Nancy Fouty, Golf United Oceana Lynne Cavazos, Golf United Oceana Paul Inglis, Golf United Oceana

Please visit www.unitedwaylakeshore.org/annual-report for the most up-to-date listing, and be sure to let us know if you were inaccurately omitted. *** Gold 60-100% Participation; ** Silver 40-59% Participation; * Bronze 20-39% Participation.

Thank you to all of our workplace donors!

TOP GIVING ACCOUNTS

Muskegon County

IBT216

Custer, Inc.

Michigan**

CWC Textron, UAW539**

Disability Network West

District Health Department #10

DTE Energy, Foundation, ICWU-C70 Mercy Health, SEIU-NUHW-MNA Howmet Aerospace, UAW 1243 Cannon Muskegon Corp. CWC Textron, UAW 539 County of Muskegon, SEIU, IBT 214, **AFGE 778** Nichols Muskegon Area ISD Consumers Energy, UWUA 103 & 388 **Quality Tool & Stamping** Webb Chemical Service Corp. Eagle Alloy, Inc. Nowak Machined Products, Inc., Muskegon Community College, SEIU-MEA Meijer, UFCW 951 SAF Holland

Newaygo County

Gerber Life Insurance, a member of Western & Southern Financial Group Fremont Insurance Company Gerber Federal Credit Union Meijer-Fremont #310, UFCW951 Magna Mirrors Family Health Care, Inc. White Insurance Agency Spectrum Health Gerber Memorial District Health Department #10 Newaygo County Mental Health

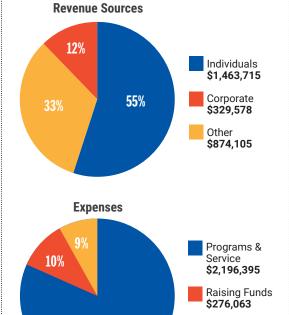
Oceana County

Gray & Company, IBET 406 GHŚP - Hart Shelby State Bank The Country Dairy Shelby Public Schools, MEA Mercy Health - Lakeshore Campus Pentwater Public Schools, MEA Hart Public Schools, MEA Friends of the Shelby Area District Library West Shore Bank Excel Propane - Hart

Campaign total: \$2,096,614

(Muskegon, Newaygo, Oceana counties)

FISCAL YEAR 2019



Total Support	\$2,667,398
Program Expenses	\$2,196,395
Management & General Expenses	\$256,325
Fundraising Expenses	\$276,063
End of Year Net Asset Balance	\$4,027,397

81%

United Way of the Lakeshore is tax-exempt under 501(c)(3) of the Internal Revenue Code. Donations are tax-deductible to the extent allowed by law.





Management

\$256,325

