

2021 IMPACT HIGHLIGHTS

Thanks to your generosity, we served over **114,000** families in 2021.

114,878

FAMILIES SERVED

EDUCATION

BUILDING A SKILLED AND EDUCATED WORKFORCE



21,088

Families Connected to Educational Programs

6,792

Children Enrolled in Dolly Parton's Imagination Library Program

5,183

Students Enrolled in Mentorship and Leadership Development Programs

25,547

Students Educated in Personal Safety Protection and Human Trafficking Awareness

993

Students Connected to Career Training and College Access Assistance

211 HELPLINE



20,988

People Called the 211 Helpline in 2021 To Be Connected to Services in Muskegon, Newaygo, and Oceana



5,145

Families Connected With Housing and Shelter



3,495

Families Connected With Financial Assistance



2,607

Families Connected With Healthcare and COVID Resources

CONNECTING PEOPLE WITH HELP, HOPE, AND CRITICAL RESOURCES
24/7/365

Get Connected. Get Help.

No matter the situation, the specialists at 211 listen, identify underlying problems, and connect people in need with resources and services in their community that improve their lives.

HEALTH

ENSURING HEALTHY AND SAFE INDIVIDUALS AND FAMILIES

5,263

Families Received Food Assistance

791

Families Connected to Domestic Violence Intervention Programs, Safe Shelter, and Counseling

1,140

Individuals Who Enrolled in Mental Health

INCOME

INSTILLING LONG-TERM SELF-SUFFICIENCY



180

Families Found Permanent Housing



35,274

Families Helped and Funded in Income Stability Programs

VOLUNTEER

OVER 6,000 VOLUNTEER HOURS LOGGED FOR OUR COMMUNITY!